

Being an organization with extensive resources, experience and expertise in the service industry, Wadee Al Sham Co. is all set to meet any challenge placed in its path. We are interested and highly keen in meeting your needs, preferences, and requirements.



WADEE ALSHAM

CATERING & LIFE SUPPORT SERVICES



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ABOUT US

Our commitment is to provide a "Home Away From Home" experience in Iraq, and together with our stakeholders we will maintain development and business sustainability by upholding global standard services with a local touch for our clients & business partners.

Wadee Al Sham Co. is pleased to introduce itself as a major Life Support Service provider. An Organization established in the year 2006, it has achieved major success in being a leader where opportunities arise. Wadee Al Sham Co. is powered by perseverance, dedication, and commitment to serve. With our Headquarters in Iraq / Missan an unprecedented success, Wadee Al Sham Co. excels by providing turn-key solutions with international standards, successful plans for the allocation of resources, quick mobilization and speed in the designing, in addition to operational maintenance & support.

Our scope of service extends across the full spectrum of Life Support in Remote Sites, from Catering, Housekeeping & Laundry, Supply Chain, Facility Management, Design & Construction to Leasing, Operations Management, Maintenance of civilian & oil field camps, skilled and unskilled Manpower Supply, Pest Control and Waste Management to a wide range of sites in different industries.

Our company and services bring together an exceptionally well-experienced and knowledgeable team of dedicated professionals and support staff which currently provide life support services to a combined headcount of more than company in Iraq.

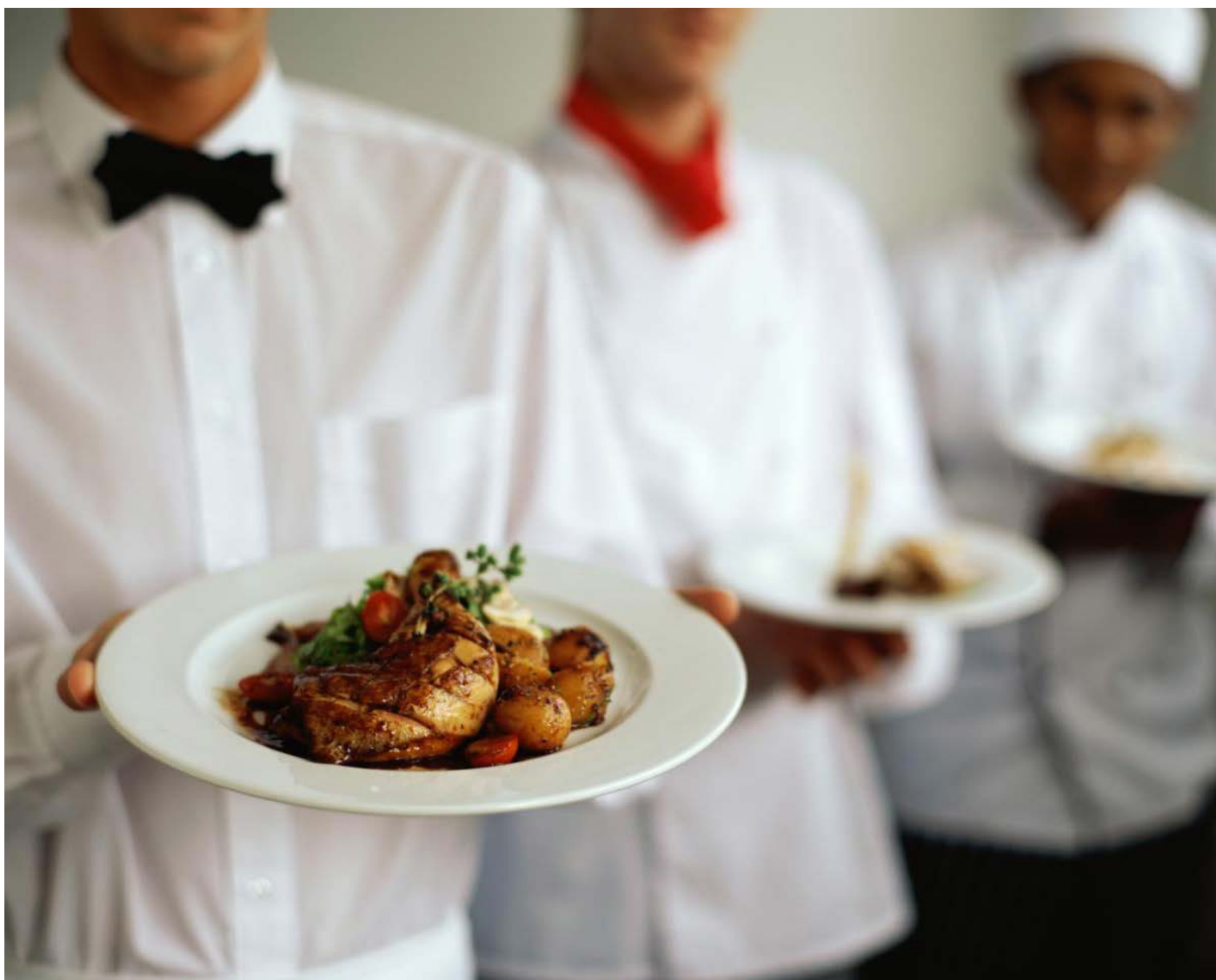
OUR STRATEGIC AIM

As a key provider of catering services and expertise, we will position ourselves to be a leading and exemplary service provider, being a model of good practise and a significant contributor to workers and staff experience.

Our aim is to make our services the destinations of choice by providing an exciting range of vibrant outlets and food offerings that fulfil the diverse needs of Companies both on central and in catered halls.

We will be leaders in catering, providing a professional, distinctive, contemporary, and innovative customer focussed service.

MESSAGE OF AUTHORIZED MANAGER



Wadee Al Sham Co. specializes in Camp Management, Catering, Housekeeping, Laundry, Sanitorial, Pest Control, Manpower Supply, Security and Maintenance Services. Beside these services, Wadee Al Sham Co. is engaged in facility constructions both pre-fabricated and permanent. The business sectors we offer services are, but not limited to, Offshore Rigs, Land Rigs, Seismic Units, Gas Production Units in remote locations, Oil and Gas Pipeline Projects, Petroleum & Gas Processing Units, Army Camps, Ports and Offshore Vessels, Thermal Power Stations, Construction Sites, Hospitals, Educational Institutes, etc.

With a philosophy that insists on using top quality organic products and a guest-oriented mentality, our objective is to offer you the ultimate private experience, whether it is a personal moment or a professional occasion.

With suggestions on signature dishes and a strong attention to detail, our team of experts will offer you a variety of options in terms of menus and venues and assure that your every wish will become a reality.

Through enhancing the skills of our team, we enable them to release their full potential thereby impacting on the quality of service and promoting continuous improvement throughout all undertakings.

The training and development of all Wadee Al Sham Co. team members is therefore a core element of our operational plan and the responsibility for this lies with all members of management, as well as the individuals themselves.

Wadee Al Sham Co. expects all team members to recognize the need to develop their skills and competencies on an ongoing basis and to undergo agreed training with a positive and flexible outlook, bearing in mind that the acquisition of new skills provides life long learning to the benefit of the individual.

Extraordinary taste. Exceptional service. Exquisite experience.

VALUES, MISSION

Integrity: We are clear, honest, efficient and transparent in the way we manage our operations

Responsibility: We thrive to maintain safe and healthy environments within the communities in which we live and work.

Diversity: We believe and promote diversity in our company to create synergies

Loyalty: Faithful and devoted to our company at all times. We earn the respect and confidence of our people and customers in everything we do.

Accountability: We are always responsible and ready to take full ownership of the task at hand, giving you more comfort and time to focus on your business

Availability: We are always available and ready to support no matter how extreme the case is



ON AND VISION

MISSION

To be «preferred Food and Life Support Services Company» to our Clients,

VISION

Is to become the best Caterer & Life supporter for Customer's Satisfaction and Quality Service, Our Paramount Concern is to achieve excellence in creating an Environment in which all employees can develop their appropriate skills and Personal Ambitions.





**OUR AMAZING
TEAM**

Wadee Al Sham Co. is founded on the principles that our people are at the heart of our business and service philosophy, and their commitment, expertise, diversity and skills provide the foundations on which our success is based.

We are passionate in our pursuit of excellence and our Vision & Values seek to create a dynamic environment in which to work and do business. We create an environment where we and our teams are pulling in the same direction, sharing ideas and best practices, being progressive in our management style. We seek to create a learning community for our employees, to connect, educate and empower people to perform to the best of their abilities.

Their commitment, expertise, diversity and ability to grow with Karam are the foundations on which we have built to continue in success.

In a continually changing market place, it is important that our staff are kept abreast of the latest trends and changes in legislation and food safety. Our comprehensive training and development programs ensure that our staff are able to maintain our market leading position and promote a positive work safe environment for our clients and customers.

Wadee Al Sham Co. commitment to its colleagues are embedded within our culture and are further reinforced during the employees' appraisals and reviews. Wadee Al Sham Co. shares in its achievements and success - rewarding our colleagues' financially and providing a structured development path leading to a stable future.

Wadee Al Sham Co. organization structure ensures close contact with customers ensuring prompt response to their needs and accountability of Wadee Al Sham Co. staff at each level having multi-layered management.

Each project is supervised by a dedicated camp boss/unit manager who reports to a project supervisor responsible for a number of projects within a defined territory who in turn reports to a project manager responsible for specific clients. Project managers report to head of operations i.e. Operations Manager.

SERVICES RENDERED

CATERING SERVICE

Wadee Al Sham Co. offers complete catering solutions. These begin with food supply ordering and logistic, include the erection of Canteen, Kitchen & Store facilities, and culminate in food preparation and service. Wadee Al Sham Co. catering facilities are capable of operations, 24 hours a day, 7 days a week, 365 days a year, no matter how remote or volatile the situation. We are capable of serving from 100 people to 2000 people at any given point of time.

Our team takes pride in providing a dinning oasis of hot tasty food served with a smile and prepared with love to each guest.

We believe in procuring quality stuff. Our teams of qualified Purchase Officers have in depth market information and are periodically updated on international standards to purchase food and non food items. This in turn helps us to meet our quality objectives.

Menus are prepared by highly qualified and well experienced chefs. These menus are prepared keeping in mind the nationality and ethnic background of the residents. Menus are designed to meet the caloric requirements of our residents. Designing menus for special occasions/functions gives our residence an extra taste and makes the event colorful.

Nutritious food is carefully prepared and served. We ensure that all foods prepared and cooked, are as close as possible, to their natural color, flavor and taste, and are controlled by ensuring that food production personnel are aware of the ethnic tastes and preferences of our customer.

CATERING FOR ANY SECTOR

Whether you need offshore catering on a full-scale drilling platform or remote site catering at a mining camp, our services can be customized to meet the needs of your particular project – large or small, nearby or far away. Trust the professionals at Wadee Al Sham Co. for all your remote site services needs.

Other services

- 1 Provision of RO water
- 2 Provision of Maintenance
- 3 Provision of Fuel
- 4 Scrap Collection
- 5 Vector Control
- 6 Cleaning
- 7 Logistics & Transportation Plan



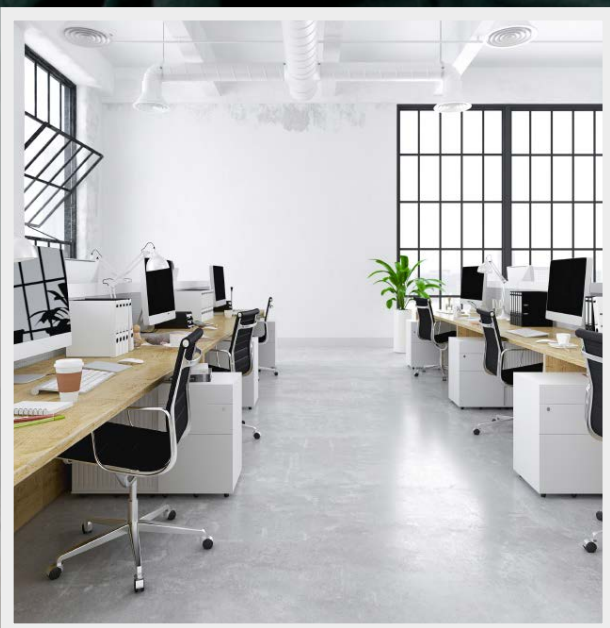
CAMP OPERATION AND MAINTENANCE

In order to facilitate our client Wadee Al Sham Co. undertakes Camp Operation and Maintenance services such as, camp administration, kiosk operation, facilities/equipment maintenance, janitorial/housekeeping, grounds keeping, vector and pest control, recreation, commissary, barber, tailoring, medical support, HVAC, power production operations, laundry, trash removal, sewage removal, potable water delivery and non-potable water delivery, fuel supply, armory & ammunitions depot, IT Networks, shuttle service, fire protection, vehicle maintenance, etc.

Once the asset is commissioned, Wadee Al Sham Co. offers long term care and support service from general maintenance to specialist support services such as environmental testing. Throughout this whole process we add value by offering a wide range of training services, as well as regulatory and environmental advice and consultancy.

The company is rightly proud of its engineering division and maintains a strong and complete self-sufficient engineering department. This encompasses Civil, Architectural, Mechanical, Electrical and Systems engineering.

Each discipline is headed by its own qualified and experienced engineer. Consequently, every aspect of each project is overseen by a qualified specialist.



HR & MANPOWER SERVICES

HUMAN RESOURCES (HR) SERVICES

Wadee Al Sham Co. understand that your business needs flexible HR services tailored to your specific business. Otherwise, how will you get the best out of your people and your systems?; how will you meet your targets?; how will you remain compliant with employment law?; how will you afford the time to concentrate on the bottom line when HR issues constantly arise?

HOW CAN QUEST HR SERVICES HELP YOUR BUSINESS?

We will listen to you. Yes, we will and when we understand you and your business, we will focus on delivering HR services to you, so that you have time to focus on your business targets, deadlines and goals.

We can help in many ways from recruiting the right people for your business, handling disciplinary matters, dealing with absence, ensuring that your people have training right through to dealing with redundancy, retirement, dismissals or TUPE.





International Organization for Standardization

Wadee Al Sham Co. is certified for ISO 22000:2005 Food Safety Management system, a recognized international standard applicable to advanced food safety systems .

We are committed to continually enhance the reputation of the services and maintain consumer confidence in our services through the development and implementation of food safety systems, standards and practices. Our Food safety Policy ensures,

- Purchase, Process, Cook and Serve products that meet the highest food safety and quality standards.
- Meet all statutory and regulatory requirements for quality and food safety and comply with the food safety requirements of customers.
- Communicate, implement and maintain the food safety policy by suppliers, employees and contractors at all level of food chain operations.
- Continually review the effectiveness of the established food safety management system that complies the ISO 22000:2005 FSMS.
- Communicate food safety aspects and requirements to the employees, suppliers and contractors.
- Set annual measurable food safety and quality objectives for all departments to ensure continuous improvement.
- Achieve the confidence of consumers by ensuring the safety of foods.

CERTIFICATE of Compliance



*This is to Certify that the
Food Safety Management System*

of

**WADEE AL SHAM COMPANY FOR
GENERAL CONTRACTS LTD**
IRAQ-MISSAN-AL SHIBAANA QUARTER, IRAQ

has been independently assessed and is compliant
with the requirements of

ISO 22000:2005

This Certificate is applicable to the following product or service ranges:

**GENERAL CONTRACTS, TRADING, CATERING &
LIFE SUPPORT SERVICES**

Certificate No.: IQ50778DU

Date of initial registration	11 October 2018
Date of this Certificate	15 October 2019
Surveillance audit on or before	10 October 2020
Recertification Due / Certificate expiry	10 October 2021

This Certificate is property of Staunchly Management & System Services Pvt. Ltd. and remains valid
subject to satisfactory surveillance audits.

Director

GQNet

www.gqnet-certification.com

STAUNCHLY MANAGEMENT & SYSTEM SERVICES LIMITED
Suite 48, 88-90 Hatton Garden, London, EC1N 8PN

Phone: +44 345 680 0199 | Email: info@staunchlyservices.com | Web: www.staunchlyservices.com

SMS/F109A/17/REV02

For precise and updated information concerning the present certificate mail to info@staunchlyservices.com

This Certificate is the property of Staunchly Management & System Services Private Limited and shall be returned immediately when demanded

CERTIFICATE of Registration



This is to Certify that the
Occupational Health & Safety Management System
of
**WADEE AL SHAM COMPANY FOR
GENERAL CONTRACTS LTD**
IRAQ-MISSAN-AL SHIBAANA QUARTER, IRAQ

has been independently assessed and is compliant
with the requirements of

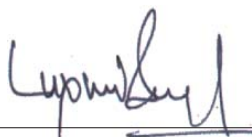
OHSAS 18001:2007

This Certificate is applicable to the following product or service ranges:
**GENERAL CONTRACTS, TRADING, CATERING &
LIFE SUPPORT SERVICES**

Certificate No.: IQ50778C

Date of initial registration	11 October 2018
Date of this Certificate	15 October 2019
Surveillance audit on or before	10 October 2020
Recertification Due / Certificate expiry	11 March 2021

This Certificate is property of Staunchly Management & System Services Pvt. Ltd. and remains valid
subject to satisfactory surveillance audits.



Director



ACCREDITED[®]
Management Systems
Certification Body
MSCB-125

STANCHLY MANAGEMENT & SYSTEM SERVICES LIMITED
Suite 48, 88-90 Hatton Garden, London, EC1N 8PN

Phone: +44 345 680 0199 | Email: info@staunchlyservices.com | Web: www.staunchlyservices.com

For precise and updated information concerning the present certificate mail to info@staunchlyservices.com

This Certificate is the property of Staunchly Management & System Services Pvt. Ltd. and shall be returned immediately when demanded.

SMS/F109A/17/REV02

CERTIFICATE of Registration



*This is to Certify that the
Environmental Management System*

of

**WADEE AL SHAM COMPANY FOR
GENERAL CONTRACTS LTD**
IRAQ-MISSAN-AL SHIBAANA QUARTER, IRAQ

has been independently assessed and is compliant
with the requirements of

ISO 14001:2015

This Certificate is applicable to the following product or service ranges:

**GENERAL CONTRACTS, TRADING, CATERING &
LIFE SUPPORT SERVICES**

Certificate No.: IQ50778B

Date of initial registration	11 October 2018
Date of this Certificate	15 October 2019
Surveillance audit on or before	10 October 2020
Recertification Due / Certificate expiry	10 October 2021

This Certificate is property of Staunchly Management & System Services Pvt. Ltd. and remains valid
subject to satisfactory surveillance audits.

Director



ACCREDITED[®]
Management Systems
Certification Body
MSCB-125



STAUNCHLY MANAGEMENT & SYSTEM SERVICES LIMITED
Suite 48, 88-90 Hatton Garden, London, EC1N 8PN

Phone: +44 345 680 0199 | Email: info@staunchlyservices.com | Web: www.staunchlyservices.com

For precise and updated information concerning the present certificate mail to info@staunchlyservices.com

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SMS/F109A/17/REV02

CERTIFICATE of Registration



*This is to Certify that the
Quality Management System*

of

**WADEE AL SHAM COMPANY FOR
GENERAL CONTRACTS LTD**
IRAQ-MISSAN-AL SHIBAANA QUARTER, IRAQ

has been independently assessed and is compliant
with the requirements of

ISO 9001:2015

This Certificate is applicable to the following product or service ranges:

**GENERAL CONTRACTS, TRADING, CATERING &
LIFE SUPPORT SERVICES**

Certificate No.: IQ50778A

Date of initial registration	11 October 2018
Date of this Certificate	15 October 2019
Surveillance audit on or before	10 October 2020
Recertification Due / Certificate expiry	10 October 2021

This Certificate is property of Staunchly Management & System Services Pvt. Ltd. and remains valid
subject to satisfactory surveillance audits.

Director



ACCREDITED[®]
Management Systems
Certification Body
MSCB-125



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This Certificate is the property of Staunchly Management & System Services Pvt. Ltd. and shall be returned immediately when demanded.

SMS/F109A/17/REV02

CERTIFICATE of Compliance



*This is to Certify that the
Hazard Analysis Critical Control Point*

of

WADEE AL SHAM COMPANY FOR GENERAL CONTRACTS LTD

IRAQ-MISSAN-AL SHIBAANA QUARTER, IRAQ

**has been independently assessed and is compliant
with the requirements of**

HACCP

This Certificate is applicable to the following product or service ranges:

**GENERAL CONTRACTS, TRADING, CATERING &
LIFE SUPPORT SERVICES**

Certificate No.: IQ50778IU

Date of initial registration	11 October 2018
Date of this Certificate	15 October 2019
Surveillance audit on or before	10 October 2020
Recertification Due / Certificate expiry	10 October 2021

**This Certificate is property of Staunchly Management & System Services Pvt. Ltd. and remains valid
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Director

GQNet

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SMS/F109A/17/REV02

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This Certificate is the property of Staunchly Management & System Services Private Limited and shall be returned immediately when demanded

QUALITY CONTROL

Quality means working with customers to define the real requirements for a material and then meeting these requirements reliably, timely and economically.

More than just meeting the technical requirements for materials, quality is a goal in personal relationships, accurate and efficient documentation, ontime performance, and effective follow-up. We pursue a total quality management program that includes meeting ISO 9001 requirements at each and every operating unit of the company.

Our Quality Control Policy in brief as below:

- We meet and exceed our customers' expectations in terms of specifications and delivery respectively.
- We find customized solutions that best suit our customers.
- we are open and honest about our commitment and products.
- Our staff is trained to deliver positive, efficient and on-time services.
- We promote continuous improvement to refine and improve communication, control procedures and training to further improve our level of quality assurance.

HEALTH & SAFETY

Our commitment to sustainability includes a deep commitment to the health and safety of Wadee Al Sham Co. employees and to safeguarding the environment.

Wadee Al Sham Co. believes:

- Health, safety and environmental issues can be systematically identified and managed.
- No job is worth a loss of life or injury.
- «ZERO Incidents» is an attainable objective.

Wadee Al Sham Co. Health, Safety, and Environmental Management System describes the company's philosophy and commitment to HSE and details practices, plans, and procedures to manage HSE. It allows Wadee Al Sham Co. to support, measure, and review how well it is integrating international standards of HSE excellence (such as ISO 14001 and OHSAS 18001) into the company's business and projects.

PROJECTS

Client's Name	Name of Project	Type of Services	Date of Service	Client Contact Information
Bohai Drilling Company Ltd Iraq Branch	Camp Management & Catering Services BH-98	Camp Management & Catering Services	July 2015	Finbohai2010@hotmail.com
Bohai Drilling Company Ltd Iraq Branch	Camp Management & Catering Services BH-97	Camp Management & Catering Services	April 2016	Finbohai2010@hotmail.com
Yangzhou Xinyang Technology Development Co. Ltd.	Food Meals Supplying	Supply of Meals and Food Materials	March 2016	XYKJ_hfy@163.com
Daqing Petroleum Administrative Bureau Iraq Branch	Food Material For Halfaya Project	Supply of Food Materials	June 2015	dq_hfylogistics@126.com
SAR Group of Parsons (American Co.)	Catering & Housekeeping Services	Catering & Housekeeping Services	Sep. 2017	Uss.JV@sar-group.net
Nana Pacific (American Co.)	Catering & Housekeeping Services	Catering & Housekeeping Services and maintenance	Nov. 2009	Uss.JV@sar-group.net
HQCEC	Catering & Housekeeping Services	Life support	May 2007	info@hqcec.com
Bohai Drilling Company Ltd Iraq Branch	Drinkable Water supply	Bottled Water supply	Nov. 2015	Finbohai2010@hotmail.com
Bohai Drilling Company Ltd Iraq Branch	Transportation Services	Transportation Services	Nov. 2015	Finbohai2010@hotmail.com
Petrochina International Iraq Branch	Purchase of Laundry Articles	Purchase of Materials for Laundry	March 2016	quotation@petrochina-hfy.com
Bohai Drilling Company Ltd Iraq Branch	Transportation Services	Supply of Equipment (Pick up)	Jul. 2015	Finbohai2010@hotmail.com
Yangzhou Xinyang Technology Development Co. Ltd.	Vehicle Rental Contract	Vehicle Rental Contract	Jul. 2015	XYKJ_hfy@163.com
STX Marine Services	Logistic & life support	Logistic & life support	Aug. 2014	info@stx-marine.com
Al Majmouah Al Sanida Company	Logistic services and supply of materials	Logistic services and supply of materials	Feb. 2018	alsanida@gmail.com
Daqing Petroleum Administration Bureau Co. Ltd Iraq Branch	Food Material For Halfaya Project	Supply of Meals and Food Materials	Dec. 2019	dq_hfylogistics@126.com



Iraq- Missan - Al Shibana - Building
40 - Block 3

